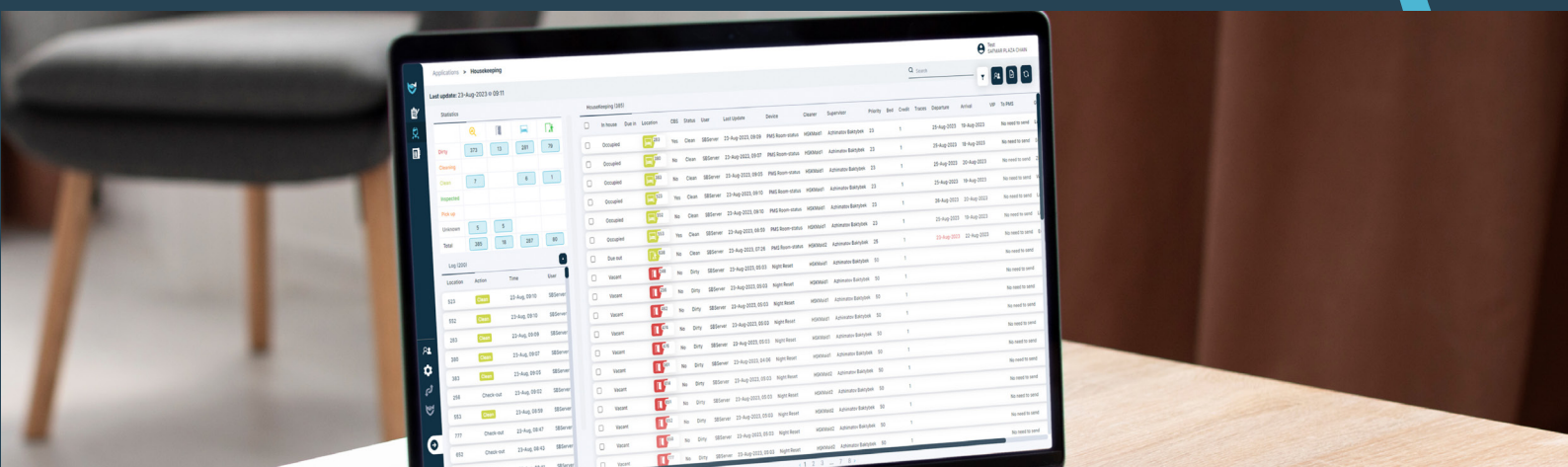# Housekeeping Module Redefining Cleanliness and Efficiency.

The Challenge

Maintaining cleanliness and order in hotel rooms requires dynamic prioritization and efficient communication. Traditional paper-based processes often lead to delays and miscommunication between staff.

Solution Summary

The SmartButler Housekeeping Module redefines efficiency and precision in housekeeping operations. By leveraging real-time updates, dynamic task prioritization, and seamless digital workflows, it ensures every room meets the highest standards of cleanliness while saving time and resources. With innovative features like QR code verification and powerful analytics, this solution empowers managers to optimize operations, enhance team accountability, and deliver a superior guest experience. Say goodbye to paper-based processes and hello to a smarter, faster, and more reliable way to manage your housekeeping department.
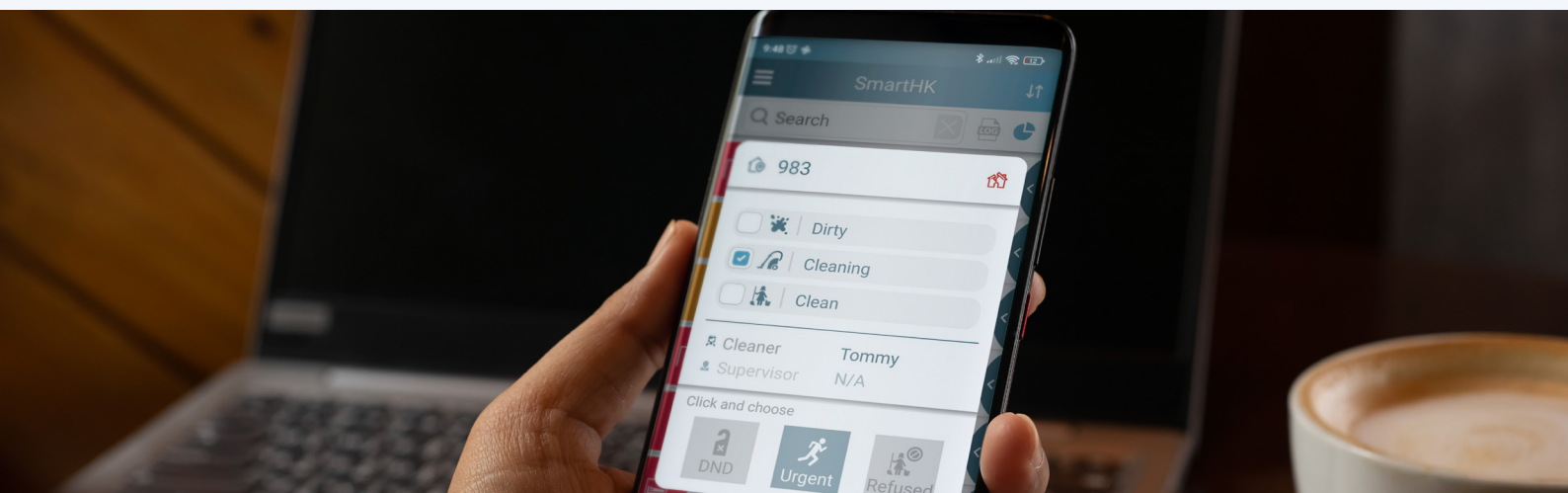

Key Features

- Real-Time Occupancy & cleaning status two-way PMS interface update.

- Mobile App for Housekeeping Staff - Implementing a fixed or daily digital work arrangement available on multiple languages.

- On-line supervisors & attendees morning assignment.

- Graphical analysis & reporting.

- Automated on-the fly prioritization algorithm based on room status, expected guest arrivals, and other factors.

- Enable room attendants and floor supervisors to initiate maintenance calls directly.

- Improved Room Information- Empower room attendants with essential details

Benefits

- For hotel management: Complete control and transparency over room statuses, priorities, and housekeeping department operations through the advanced SmartButler app.

- For Housekeeping managers: Real-time control over room cleaning progress, priority adjustments, and efficient communication with floor supervisors. Morning assignment is done in terms of minutes instead of hours.

- For floor supervisors: Time and effort savings in searching for the next room to inspect, allowing prioritized room inspections

- For room attendants: Paperless work processes with a dynamic task list, eliminating the need to report directly to the office or floor supervisor.

Operational Steps

Step 1:
The housekeeping department assigns tasks, according to the room status. Team members can access their daily work plan via their mobile app and start the day.

Step 2:
Room attendants update the status of cleaned rooms via their app, triggering push notifications to floor supervisors for inspection and status changes.

Step 3:
Housekeeping management tracks work progress, which is accessible to receptionists for real-time check-in when guests are standing-by or re-prioritizing.

Technical Architecture and Requirements

- Cloud-Based: No need for local installation.

- Browser Compatibility: Operates on any modern web browser.

- PMS Interface.

- Native App: Available for iOS and Android, ensuring a seamless user experience.

- Cross-Platform Support: Compatible with most devices.